



Alexandria City Academy

Session 4

March 31, 2016



Transportation & Environmental Services

Yon Lambert, Director

**William Skrabak, AICP
Deputy Director, Environmental Quality**

**Jeremy Hassan
Division Chief, Public Works Services**

Transportation & Environmental Services (T&ES)



Mission Statement:

The Department of Transportation & Environmental Services (T&ES) is a community partner in shaping a livable, green, and prospering Alexandria. We plan, build, operate, and maintain transportation systems and infrastructure that improve mobility and provide people and businesses with core public services. The work we do keeps Alexandrians moving, growing sustainability, and thriving.



Transportation & Environmental Services (T&ES)

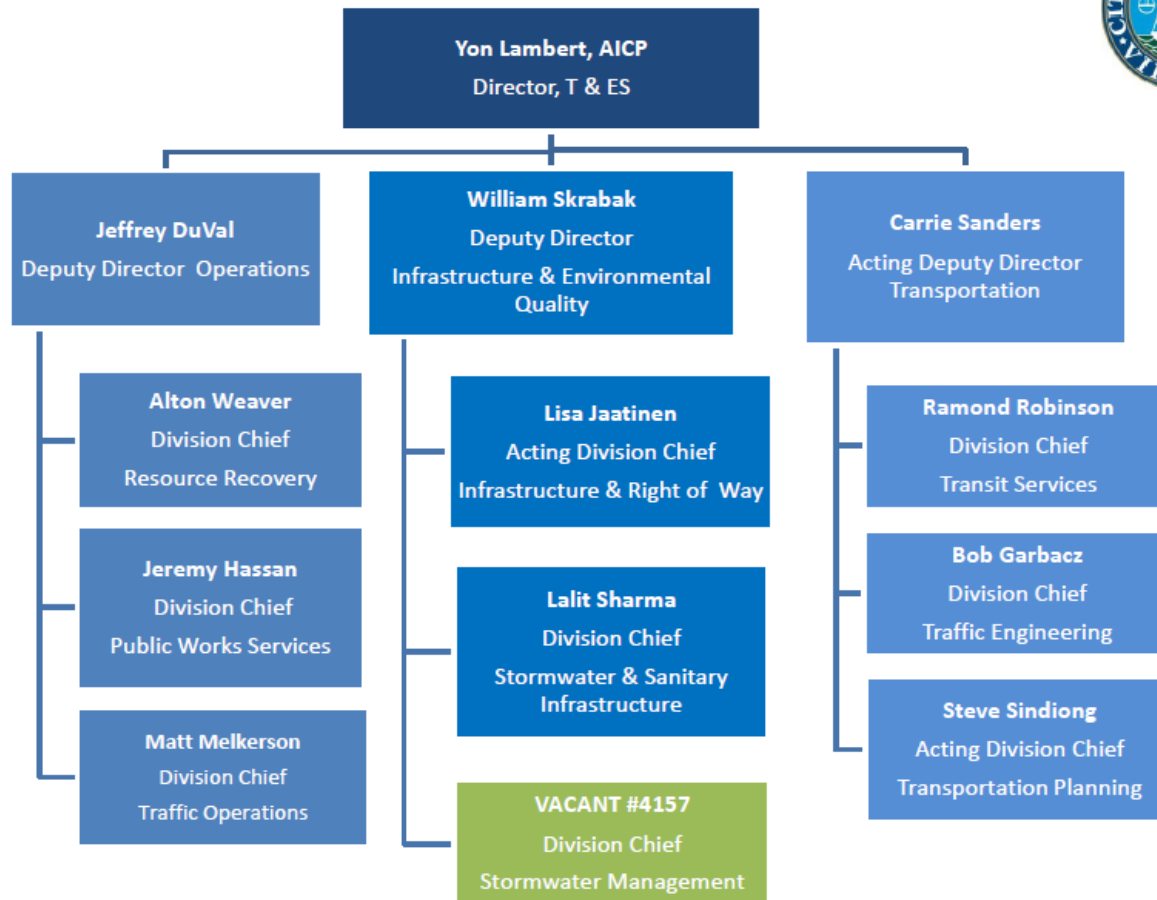
Goals:

T&ES focuses on superior customer service, environmental and transportation projects that promote economic development, strategic management, employee relations and environmental sustainability





Department of Transportation & Environmental Services



1/12/2016

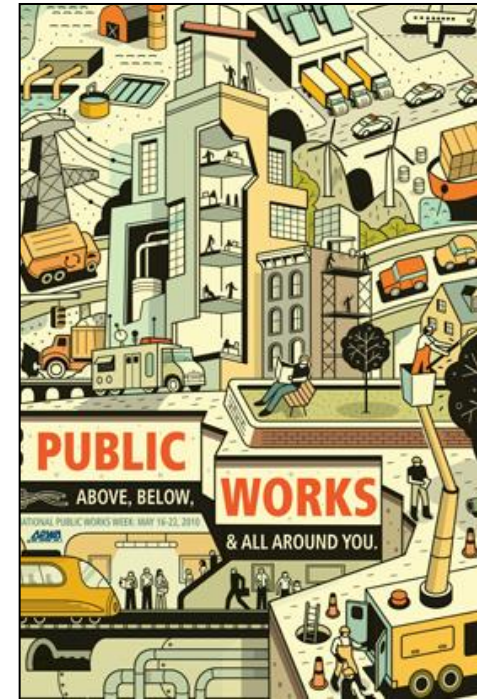
Transportation & Environmental Services (T&ES)

- Resource Recovery
- Public Works Services
- Traffic Operations & Engineering
- Transportation Planning
- Transit Services
- Infrastructure/Environmental Quality

Transportation & Environmental Services (T&ES)

Important T&ES functions:

- Provide Services
 - Trash & Recycling
 - Snow Removal
 - Leaf collection
- Transportation Planning
 - Transit
 - Traffic
 - Bicycle & Pedestrian Safety
- Plan, Replace & Maintain City Infrastructure
 - Permits
 - Paving
 - Sewers

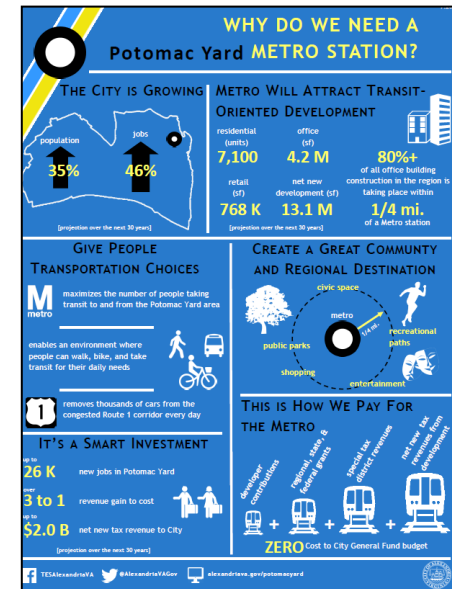


Transportation & Environmental Services (T&ES)

Upcoming Projects & Initiatives:

Potomac Yard Metrorail

- Overview/Update
- Process
- Schedule



Transportation & Environmental Services (T&ES)

Upcoming Projects & Initiatives:

Local Motion

- Overview/Update
- Process
- Schedule

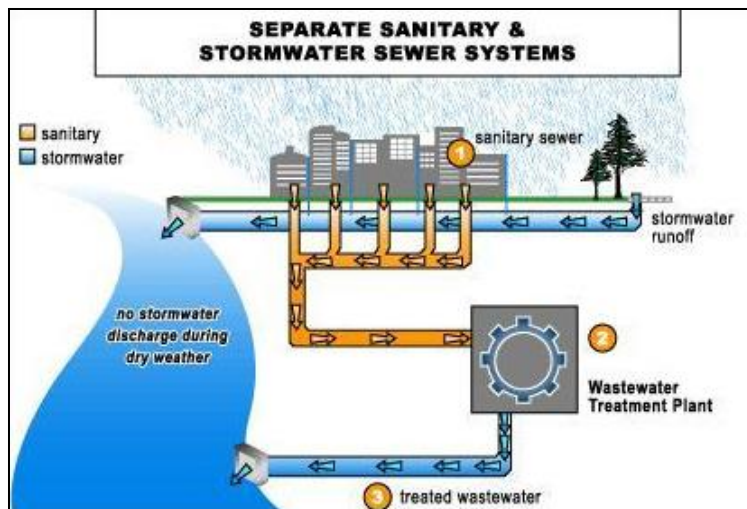
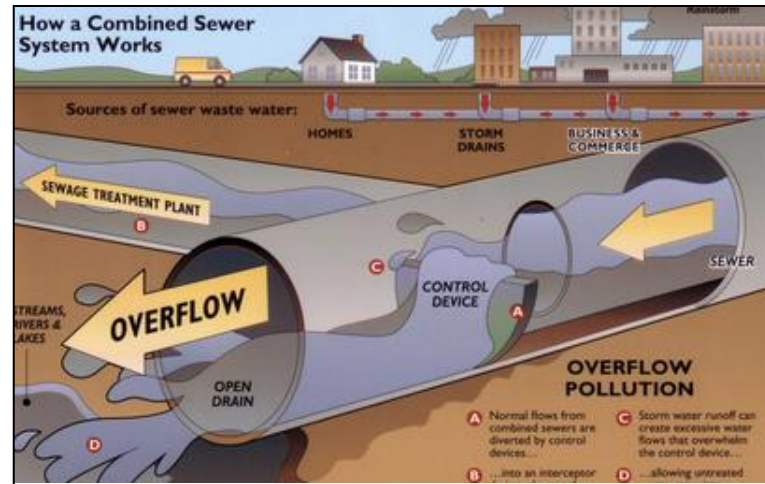


Transportation & Environmental Services (T&ES)

Upcoming Projects & Initiatives:

Sewers

- Overview/Update
- Process
- Schedule



Transportation & Environmental Services (T&ES)

Street Paving & Maintenance

- Program Overview
- Community Outreach
- Schedule





Transportation & Environmental Services (T&ES)

Call.Click.Connect.

- Allows customers to submit service requests, report problems, search for information, or find the right contact to call for various issues and topics of interests.
- Having trouble finding what you need?
Call us at **703.746.HELP**
(703.746.4357) or visit:
www.alexandriava.gov/CallClickConnect .

A screenshot of the Call.Click.Connect website interface. At the top, there are three gear icons and the text "Call·Click·Connect". Below this is a light blue banner with the text "Fire, Police, or Medical Emergency? Call 9-1-1 now!" and "Staff usually respond to requests within 5 business days. For faster response, please call 703.746.HELP". Below the banner is a navigation bar with tabs: "Search", "Categories", "Departments", "A-Z", "Check Status", and "Current Tid". The main content area says "Welcome to **Call.Click.Connect**. — the City's new online customer service system." and "Call.Click.Connect. allows customers to submit service requests, report problems, s topics of interests." Below this is a search bar with the text "Find available information and service request types by keyword." and a "GO" button. There is also a checkbox for "Group by category". At the bottom, it says "Having trouble finding what you need? Call us at **703.746.HELP** (703.746.4357)".



Questions?

Transportation & Environmental Services

301 King St., Room 4100

Alexandria, VA 22314

703.746.4025

www.alexandriava.gov/TES

Like us on Facebook: [Transportation & Environmental Services](#)

Follow us on Twitter: alexandriava.gov/Twitter



Code Administration

Gregg Fields, Director



Code Administration's Part in Alexandria's Strategic Planning Goals

Goal 1:

Alexandria has quality development and redevelopment, support for local businesses and a strong, diverse and growing local economy.

Goal 5:

Alexandria is financially sustainable, efficient, community oriented and values its employees.

Goal 6:

The City protects the safety and security of its residents, businesses, employees and visitors.

4 *Guiding* PRINCIPLES



Code Compliance Through Education and Enforcement

One Team, One City - Our City

Continuous Improvement

Main Objectives

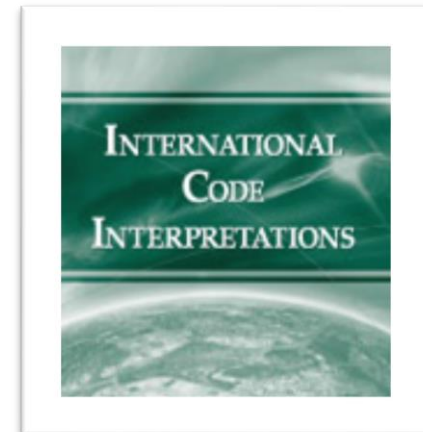
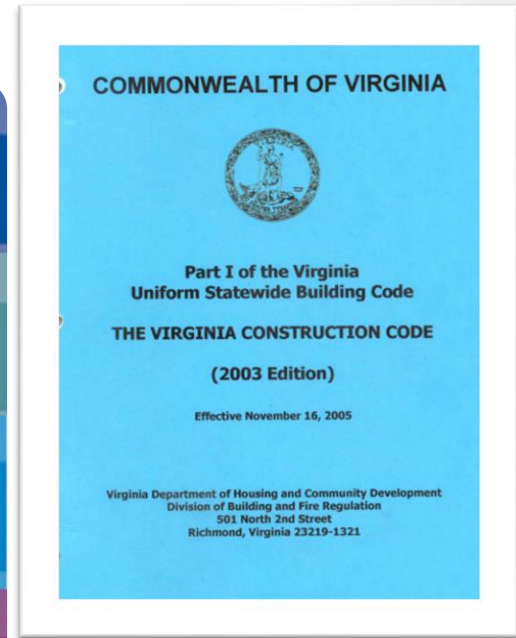
Structures are in compliance:

Uniform Statewide Building Code

- Virginia Construction Code
- Virginia Rehabilitation Code
- Virginia Maintenance Code

Fiscal Stewardship

Customer Service-Permit Center





Plan Review Services



Review Plans Submitted for Permit for Code Compliance

- Team Plan Review Program
 - Scheduled plan review
 - All appropriate agencies
 - Review completed in one hour
- Small Business and Residential Project Facilitation Office
 - Assisting Businesses & Homeowners



New Construction Inspections

Inspect New Construction and Renovations

State Mandated

- Building
- Electrical
- Plumbing
- Mechanical
- Fire Protection
- Accessibility



Maintenance Code Division

Virginia Maintenance Code is a state regulation promulgated by the Virginia Board of Housing and Community Development, a Governor-appointed board, for the purpose of establishing **minimum regulations to govern the maintenance of buildings and structures.**

- First Preventers
- Virginia Maintenance Code
- City Ordinances
- Call, Click, Connect
- Proactive Inspections
- Hoarding Task Force
- Nuisance code
- Damage Assessment
- First Time Buyer
- Unsafe Structures



Maintenance Code Division



Scope of Work

- Trash
- Grass/Weeds
- Rodents
- Damage Assessment
- Maintenance
- Rental Housing stock
- Illegal Construction
- Hoarding
- Unsafe Structures



How to File a Complaint

- Normal Business Day
 - 703.746.4357
 - www.alexandriava.gov/ContactUs
 - Email a complaint
- Nuisance Abatement Hotline – 24/7
 - 703.836.0041
 - Answered during normal business hours by Customer Connection Center
 - After hours, weekends and holidays answered by Emergency Communications



Call·Click·Cōnnect

703.746.HELP (703.746.4357)

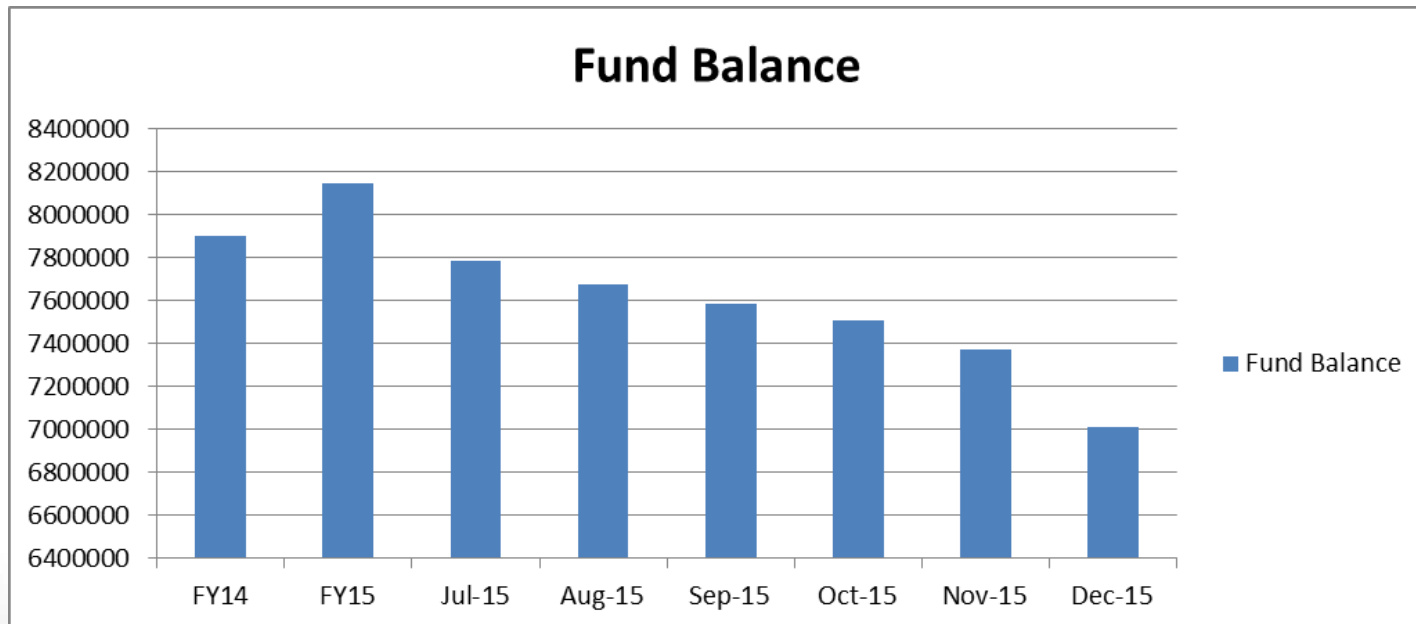
Permit Center

- Web-Based Permitting
- Customer Relations/Call Center
- Full Service Permit Center
 - Same Day Services Offered
 - P&Z, T&ES, Health, Archaeology, Finance, and Code Administration
 - Records Management



Fiscal Stewardship

- Self Supported
- Special Revenue- 2010
- Manage Levy Accounts
 - Training and Education
 - Information Technology



Upcoming Projects/Initiatives/Challenges

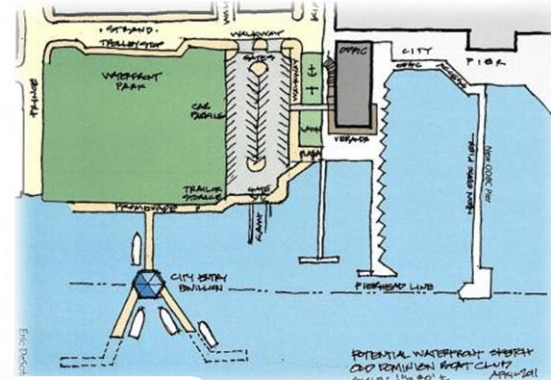
- Enhance Services-Comprehensive Permit Center
 - Process improvements
 - Electronic access (Records, Reports, etc.)
- New Permit and Land Use Management System
- Electronic Plan Review



Collaboration

Stakeholders

- Planning and Zoning
- Transportation & Environmental
- Business License/Finance
- Office of Historic Alexandria



Other Departments

- Virginia Department of Health
- Economic Development
- Information Technology Services
- Fire
- Police
- Communications
- Performance and Accountability
- Management and Budget



ALEXANDRIA
ECONOMIC
DEVELOPMENT
PARTNERSHIP



Citizen Engagement

- We want you involved!
- What can you do to assist us?
- What would you like to see us do for you?



City of Alexandria's Code Administration
INVITES YOU TO CELEBRATE OUR

3rd ANNUAL

BUILDING SAFETY MONTH

KICKOFF EVENT

Friday, May 1 | Market Square
11 a.m. – 2 p.m. | 301 King St.

Building Safety Month
MAY 2015

Resilient Communities Start with Building Codes

WEEK 1 DON'T GET BURNED BUILD TO CODE	WEEK 2 BOUNCE BACK FASTER FROM DISASTER BUILD TO CODE	WEEK 3 WATER SAFE, WATER SMART BUILD TO CODE	WEEK 4 SAVE ENERGY BUILD TO CODE
--	---	--	---

Speakers, Vendors,
Food and Fun!

ATTIC

QR CODE

Logos: City of Alexandria, Fairfax County, Loudoun County, International Code Council, VTA, and others.

Information



- Code Administration Main Page
<http://www.alexandriava.gov/Code>
- Permit Center 703.746.4357
<http://www.alexandriava.gov/PermitCenter>
- Online Permit Applications
<http://www.alexandriava.gov/code/info/default.aspx?id=14720>
- Daily Inspection Viewer
<http://apps.alexandriava.gov/codeinspection/>
- VA Dept of Professional & Occupational Regulations (DPOR); <http://www.dpor.virginia.gov/>
- Contractor look-up
<http://www.dpor.virginia.gov/LicenseLookup/>
- Permit and Inspection Tracker
<http://www.alexandriava.gov/code/info/default.aspx?id=5298>

Questions?



Code Administration

301 King Street, Room 4200

Alexandria, Virginia 22314

703.746.4200

www.alexandriava.gov/Code